



JOURNEY TO CERTIFICATION

Client submits quote request form

NQA reviews and submits quote
(client is contacted within 24 hours)

Quote is accepted and contracts are signed

Scheduling team book Stage 1 Audit

STAGE 1 AUDIT COMPLETED



Requirements met

Requirements not met



Report issued

Report issued



Stage 2 Audit planned

Time given to rectify issue



STAGE 2 AUDIT COMPLETED



Requirements met

Requirements not met



Report issued

Report issued



Certification recommended

Non-conformances corrected and corrective action verified



CERTIFICATION AWARDED



3 year validity and surveillance audits to maintain certification

