WELCOME TO THE
ASSOCIATE PARTNER EVENT

nqa.

nqa.app
Associate Partner Programme

AGENDA

TIME	TOPIC	SPEAKER
10:30 - 11:00	Business Update	Nick Wright, NQA Managing Director
11:00 - 11:30	Industry Insights	Laura Fletcher, NQA Commercial Director
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NQA UK BUSINESS UPDATE

Nick Wright

Introduction

Nick Wright

Managing Director of NQA UK, EMEA and India.

Prior roles include:

Operations Director of NQA UK

General Manager of NQA India

Head of Commercial Performance at Certsure LLP (NICEIC)

13 years' experience within the testing, inspection and certification (TIC) sector

Industry roles:

Safety Schemes in Procurement (SSIP) Forum Management Group and Board member

Deputy Chair of the Federation of Certification Bodies

OUR BUSINESS JOURNEY

Revised our 3 year strategy

Established specialist teams for key growth sectors

Aerospace and Defence – Archie Gemmell
InfoSec & Data Privacy – James Keenan

2020

2019

2021

2022

OUR BUSINESS JOURNEY

Revised our 3 year strategy

Established specialist teams for key growth sectors

2020

2019

COVID Pandemic

Focus on client, staff engagement and certification integrity

Shift to remote auditing

Delivering COVID Secure Audits

2022

2021

Rapid technological change

Evaluating audit performance

Business performance back on track by year end

OUR BUSINESS JOURNEY

Revised our 3 year strategy

Established specialist teams for key growth sectors

Sustainability development (internal & external)

Development of TPS 74

Commenced technology projects

Sustainability Assurance Manager Amber Dixon

Blended audit development
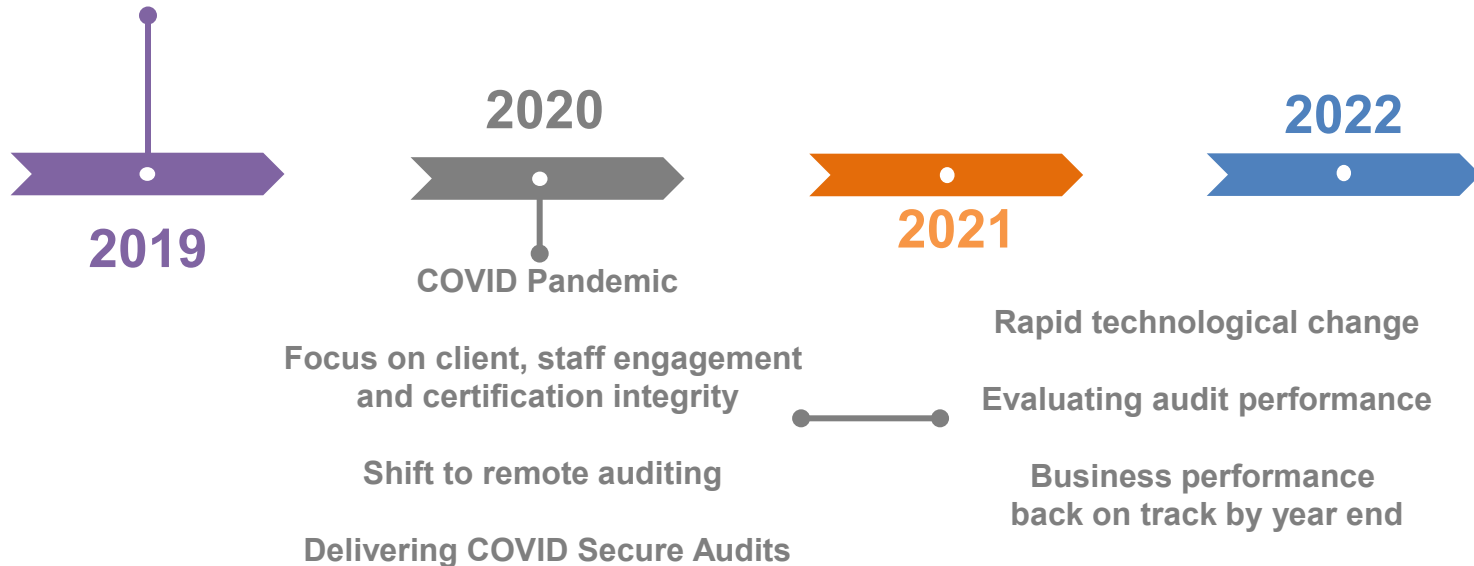
2019

2020

COVID Pandemic

2021

2022

Focus on client, staff engagement and certification integrity

Shift to remote auditing

Delivering COVID Secure Audits

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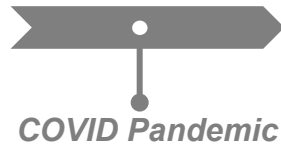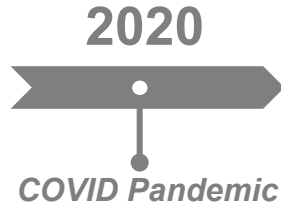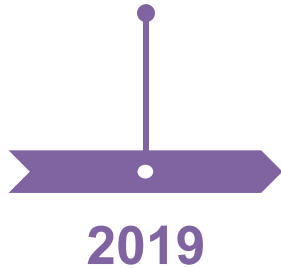
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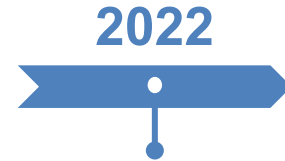
NTS (NQA's parent company) acquired by Element Materials Technology

Sustainability launch incl. NQA Carbon Neutral

Blended audit launch

element

MEASURING SUCCESS – CLIENT EXPERIENCE

Net Promotor Score Performance

January 2018 to YTD 2022

Target 70
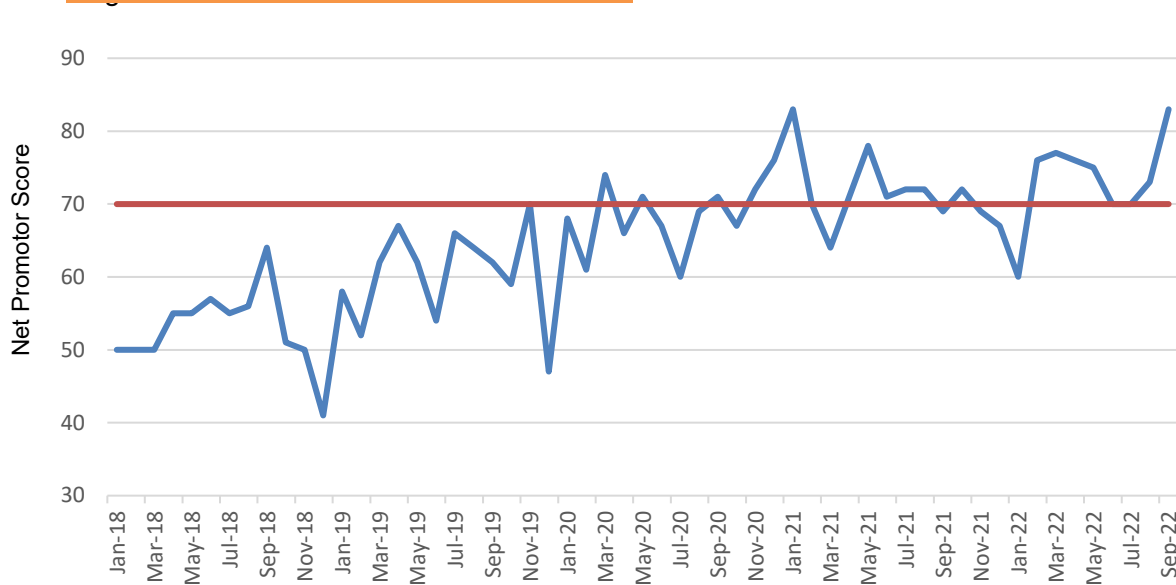
Focus on client, consultant experience

Addressing key pain points:

- Back office communication and administration

- Certificate issuance delays

- Auditor continuity

- Improving auditor support and development

- Proactive approach to reviewing CX feedback and making changes

Continuing to work on improvement

MEASURING SUCCESS – BUSINESS GROWTH

Sector	2016-2022 Growth
Aerospace and Defence	7% CAGR in audit days
Infosec and Privacy	31% CAGR in audit days
Medical Devices	31% CAGR in audit days
Sustainability	158%* CAGR in audit days 2021 and 2022 data*

Only major CB to grow share and volume in AS 9100 2019-2022 in UK & IE markets

MEASURING SUCCESS – SUSTAINABILITY

25%
reduction in total emissions from 2019 to 2021

Commitment

➤ **Pledge to Net Zero**
➤ **Sustainability Commitments**

PLEDGE TO NET ZERO

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
13 CLIMATE ACTION
3 GOOD HEALTH AND WELL-BEING
8 DECENT WORK AND ECONOMIC GROWTH

Compliance

➤ **PAS 2060 Scope 1, 2 & 3**
➤ **UK & Ireland operations**

CARBON NEUTRAL

Clients

➤ **Focus:**
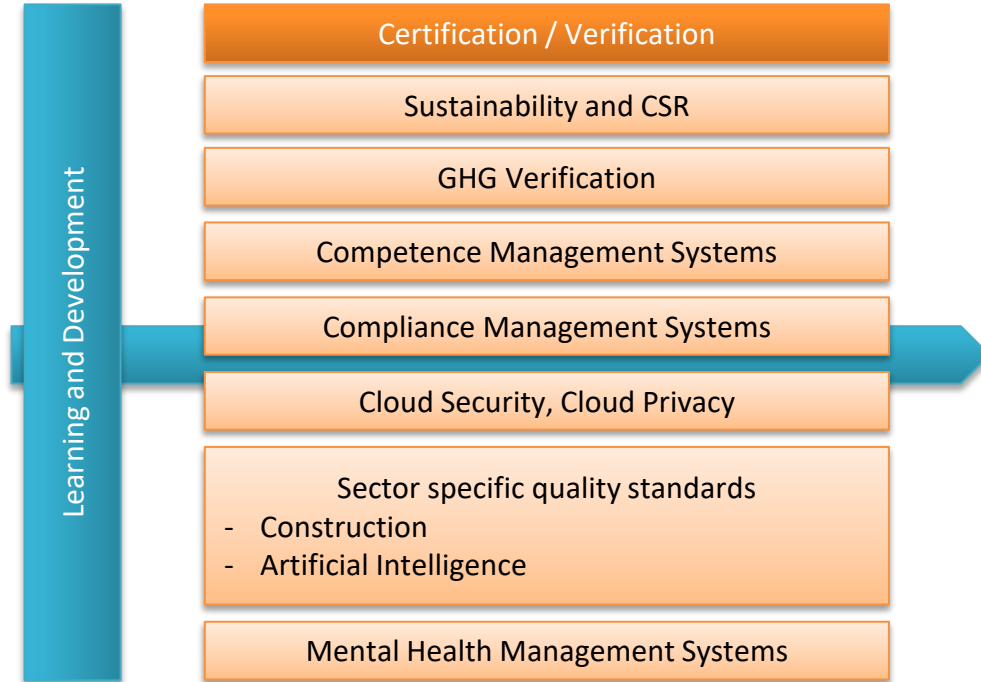*Driving down emissions relating to the delivery of our service to support our clients sustainability ambitions*

Culture

➤ **NQA's Sustainability Promise**
➤ **Implementing NQA's Carbon Management Plan**

We are a *Living Wage* Employer

BUILDING CAPABILITIES FOR THE FUTURE

Investing in people and delivering services for future customer needs

Learning and Development

- Certification / Verification
- Sustainability and CSR
- GHG Verification
- Competence Management Systems
- Compliance Management Systems
- Cloud Security, Cloud Privacy
- Sector specific quality standards
  - Construction
  - Artificial Intelligence
- Mental Health Management Systems

PRIORITIES FOR 2023

BLENDED AUDITS
- Supporting clients adjust to blended auditing arrangements
- Delivering effective audit and client experience
- Improving audit outcomes and confidence in certification

SUSTAINABILITY
- Investment in internal sustainability action
- Developing sustainability assurance portfolio

ECONOMIC RESILIENCE
- Being efficient and mitigating impact to customers
- Addressing inflationary pressures
- Striving for stability within NQA

INFOSEC & PRIVACY
- ISO 27001:2022 transition
- Rapid growth in scheme – continuing to build strong audit teams
- Addressing tangential needs incl. ISO 27701, ISO 27017/ISO 27018,

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- **Headline Stats – ISO Survey 2021**

Discussion – Is this an accurate representation?

- **Market Trends found YTD 2022**

Discussion – What have you seen YTD?

- **Competitor Reviews**

Discussion – How does NQA compare? How can we improve?

- **Blended Auditing – TPS 74**

Discussion – Any feedback?

ISO SURVEY RESULTS 2021

	ISO 27001	ISO 50001	ISO 22301
World	↑32% 59K	↑11% 22K	↑16% 2.5K
UK	↑58% 5,256	↓10% 1,146	↑33% 447

ISO SURVEY RESULTS 2021

	2021			2020	2020-2021
	Total valid certificates	UK Certs	% of Market	Total valid certificates	Global Growth
ISO 9001:2015	1,077,884	39,682	4%	916,842	18%
ISO 14001:2015	420,433	17,378	4%	348,473	21%
ISO 45001:2018	294,420	9,933	3%	190,481	55%
ISO IEC 27001:2013	58,687	5,256	9%	44,499	32%
ISO 22000:2005&2018	36,124	61	0%	33,741	7%
ISO 13485:2016	27,229	1,341	5%	25,656	6%
ISO 50001:2011&2018	21,907	1,146	5%	19,731	11%
ISO 20000-1:2011&2018	11,769	134	1%	7,846	50%
ISO 37001:2016	2,896	22	1%	2,065	40%
ISO 22301:2012&2019	2,559	447	17%	2,205	16%
ISO 39001:2012	1,285	13	1%	972	32%
ISO 28000:2007	584	16	3%	520	12%
ISO 55001:2014	488	105	22%		
ISO 20121:2012	253	31	12%		
ISO 29001:2020	157	8	5%		
ISO 44001:2017	136	123	90%		

MARKET TRENDS FOUND YTD 2022

WHAT HAVE YOU SEEN SO FAR IN 2022?

COMPETITOR REVIEWS

NQA CX

83

NET PROMOTER SCORE

CARBON NEUTRAL
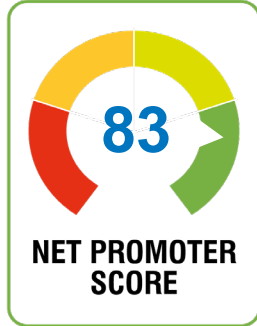
REASONS FOR TRANSFER

- Customer Experience
  - Back Office
  - Auditors
- Assessor Continuity
- Assessor Fatigue
- Price Hikes
- Tender Process

REASONS FOR LOSS

- Administration
- Consolidation
  - Parent Company CB
- Price Sensitive
- Tender Process

THE FUTURE OF AUDITING

ONSITE AUDITING

(Pre 2020)

REMOTE AUDITING

(2020 - 2022)

BLENDED AUDITING

(2022 -)
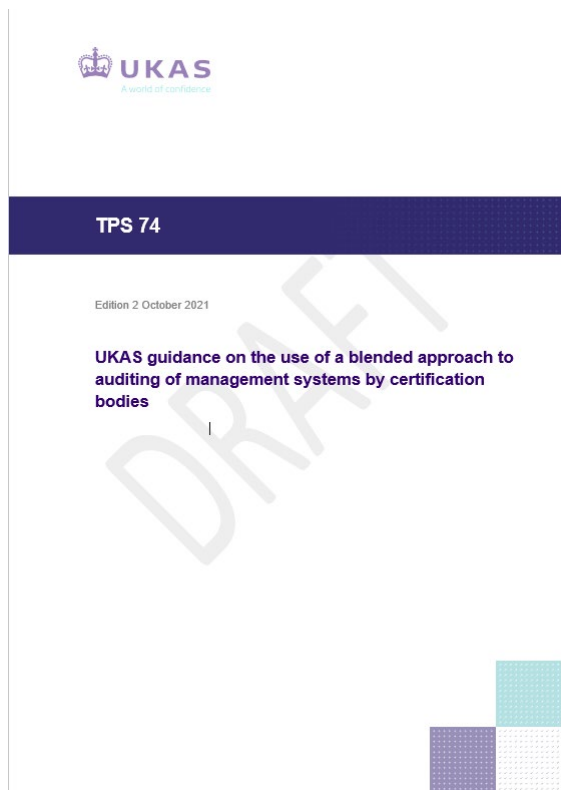
TPS 74
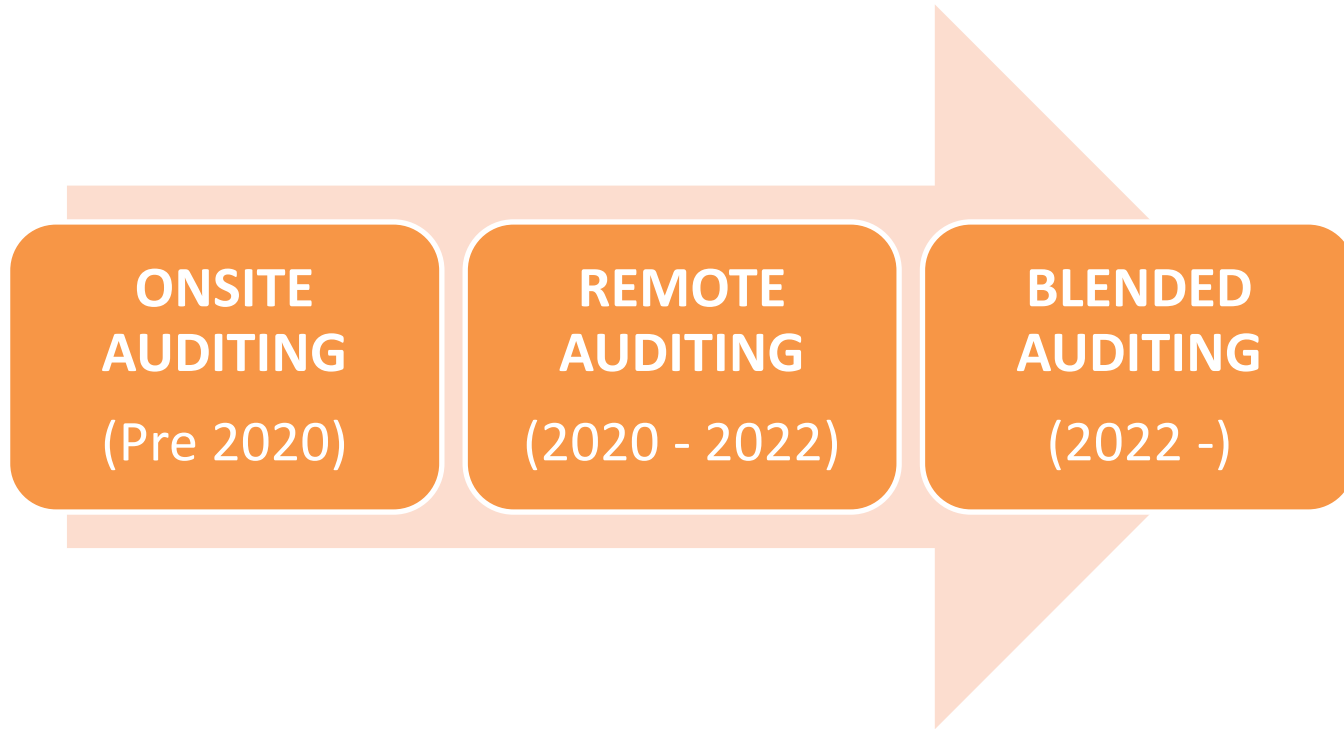
- Current Edition 2 October 2021

- ID03 now withdrawn

- Prescribes on / off site permissible % durations accounting for:

    o Scheme(s)

    o Client preference

    o Client / industry risk levels

    o Visit type

    o Multi or single site

- Applicable to ISO 9001, ISO 14001, ISO 45001, ISO 50001, ISO 13485, ISO 55001

- Specific requirements are in place for ISO 27001 and ISO 27701 initial audits.

UKAS
A world of confidence

TPS 74

Edition 2 October 2021

UKAS guidance on the use of a blended approach to auditing of management systems by certification bodies

DRAFT

APPROACH

COMPLEXITY	HIGH	MEDIUM	LOW
Stage 1	50%	100%	100%
Stage 2	25%	33%	50%
Surveillance 1 (Initial)	25%	33%	50%
Surveillance 2	100%*	100%*	100%*
Recertification	25%	33%	50%

- Represents the maximum remote time
- NQA will split audits between on-site and remote in 1 day increments

* If SV1 fully remote then 25%, 33% & 50%

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NQA'S SUSTAINABILITY AMBITIONS

- Sustainability In The Industry
- Sustainable Services
- Accreditation
- Associate Partner Program
- Future Opportunities

SUSTAINABILITY IN THE INDUSTRY

DOES YOUR ORGANISATION CONSIDER SUSTAINABILITY AS PART OF ITS CORE PRIORITIES?

Pie chart segments:
- Strongly agree
- Agree
- Disagree
- Strongly disagree
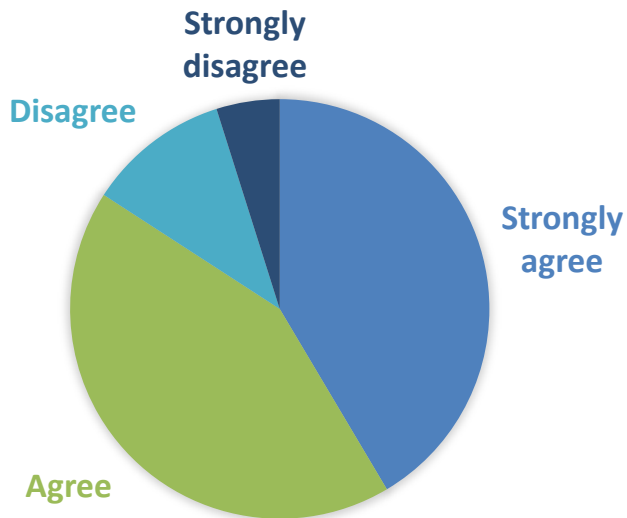
» **84%** either agreed or strongly agreed that sustainability forms a part of its core priorities

» **67%** have made to a commitment to Net Zero ambitions or to an extent

» **65%** are required or partly required to act on sustainability related regulations and legislations

» **63%** either agreed or strongly agreed that they prioritise sustainable suppliers

» **57%** either report or partly report on their carbon footprint, **47%** were involved with a consultant on their calculations

SUSTAINABILITY IN THE INDUSTRY

What does this mean for our clients?

❖ Supply chain pressures

❖ Requirements and regulations

❖ Competitor advantage

Trends:

- Gap in understanding of verification standards

- Consultancy support for verification services

- Clients seeking a phased approach to verification

SUSTAINABILITY SERVICES

Our ESG Solutions:

ENVIRONMENTAL
13. Climate Action

- ISO 14001 - Environmental
- ISO 50001 - Energy
- PAS 2060 VERIFICATION
- GHG INVENTORY VERIFICATION
- ECOCAMPUS

- Future Opportunities
  - ISO 26000 – Social Responsibility
  - ISO 20121 – Sustainable Events
  - ISO 14068 – Carbon Neutrality (GHG)

SOCIAL
3. Good Health and Wellbeing

- ISO 45001 – H&S
- ISO 45003 – Mental Health
- ISO 44001 – Collaborative Working
- ISO 37001 – Anti-bribery
- NQA Training

GOVERNANCE
9. Industry, Innovation and Infrastructure

- ISO 9001 – Quality
- ISO 22301 – BCMS
- ISO 27001 / 27701 / 27017 / 27018 – Info Sec
- ISO 55001 – Asset Management
- ISO 44001 – Collaborative Working
- ISO 41001 – Facilities Management
- Industry specifics
  - Aerospace
  - Medical
  - Food
- SSIP
- Covid Secure

SUSTAINABILITY SERVICES

GHG Inventory

ISO 14064-1

- Carbon Footprint
- Mitigation Activities

COMPANY
GHG INVENTORY
ISO 14064-1

Carbon Neutrality

PAS 2060

- Carbon Footprint
- Continual Reduction
- Carbon Offsetting

SERVICE
CARBON NEUTRAL
PAS 2060

Net Zero

Government Targets

- An evolving approach
- Best prepare for future ambitions and targets

Our **Phased Approach** To **Net Zero**

SUSTAINABILITY SERVICES

>> **NQA Sustainability Training Suite**

>> **PAS 2060 Implementation Guide**

>> **Sustainability Webinars**

>> **Microsite Tools & Resources**

APP members get **50% off** training and eLearning
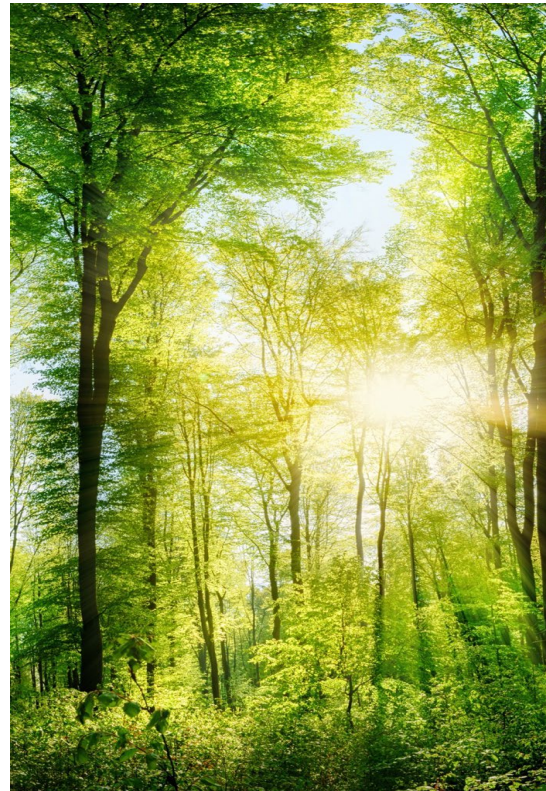
ACCREDITATION

> " UKAS accreditation underpins the UK and global quality infrastructure with our independence and expertise, creating trust and confidence in the products and services we all rely upon. "

Established Services

PAS 2060 Pilot Scheme

Future Accreditation

ASSOCIATE PARTNER PROGRAM

❖ APP Update for Verification activity
(PAS 2060, GHG Inventory)

❖ How to apply?

❖ What does this mean for you?

1. You have supported at least one client and their verification through to successful completion with NQA
2. You have successfully completed NQA PAS 2060 Training (Understanding and Achieving Carbon Neutrality)
3. You have demonstrated relevant competencies through evidence of successfully completing a recognized training course or education

FUTURE OPPORTUNITIES

Standards

- **ISO 26000**
Corporate Social Responsibility

- **ISO 20121**
Sustainable Events

- **ISO 14068**
Carbon Neutrality

Collaborations

- **Case studies**

- **Webinars**

- **Events**

- **Presentations**

- **Client calls**

We'd love to hear from you!

Thank you
Any questions?

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UKAS CertCheck

Database of UKAS Accredited Certifications

NQA APP Consultant Event

Jeff Ruddle – UKAS Strategic Development Director

27th October 2022

Contents

UKAS
A world of confidence

+ Who are UKAS?

About UKAS

+ Founded in 1966, consolidated as UKAS in 1995

+ Not for profit and non-profit distributing organisation

+ Appointed as sole UK National Accreditation Body

+ Over 3000 accreditations

+ 33,000 assessment days

+ 300 full time staff

+ 200 permanent Assessment Managers

+ 700 External Technical Assessors

UKAS
United Kingdom
Accreditation
Service

Our Purpose

UKAS delivers the UK's national accreditation service.

We underpin the UK and global quality infrastructure with our independence and expertise, creating trust and confidence in the products and services we all rely upon.

Our Mission

Working alongside our customers and in collaboration with UK government and key stakeholders, our mission is to build a world of trust and confidence in the products and services accreditation underpins.
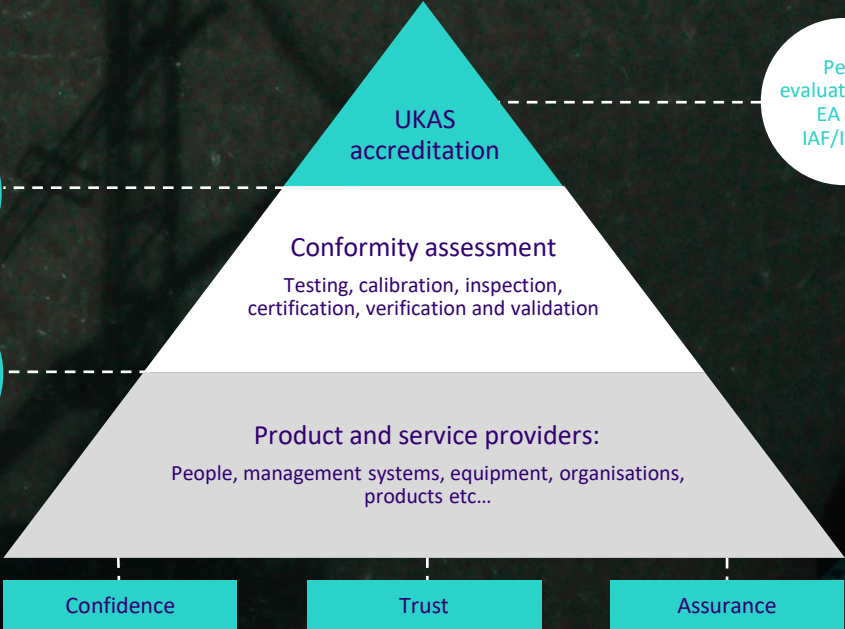
UKAS
A world of confidence

+ What is accreditation?

What is accreditation?

UKAS "checks the checkers"

Department for
Business, Energy
& Industrial Strategy

International & other standards

Standards, regulatory requirements and scheme criteria

UKAS accreditation

Peer evaluation (by EA for IAF/ILAC)

Conformity assessment
Testing, calibration, inspection, certification, verification and validation

Product and service providers:
People, management systems, equipment, organisations, products etc…

Confidence

Trust

Assurance

UKAS | A world of confidence

UK quality infrastructure

UKAS

A world of confidence
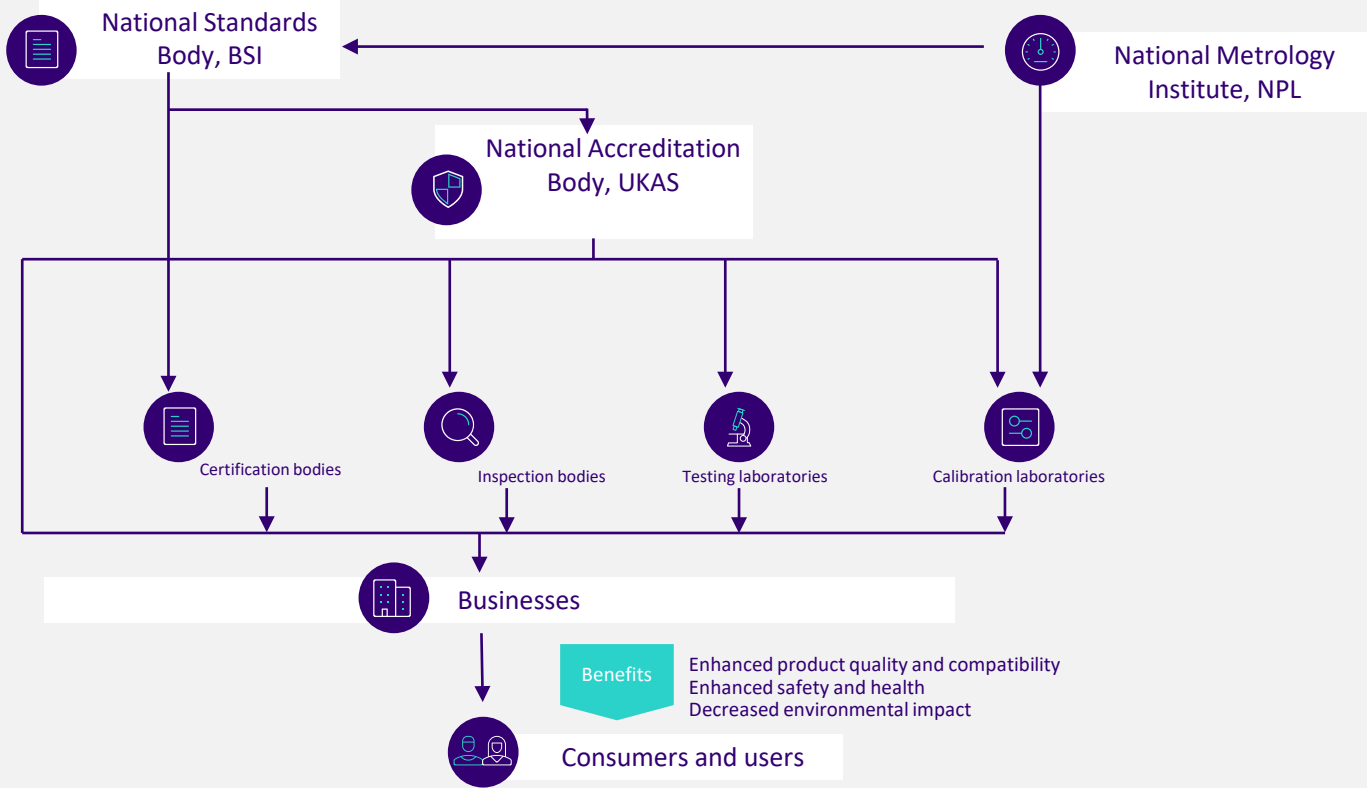
+ The value of accreditation and accredited certification

Value of accreditation

Our objective is that everything that should be underpinned by accreditation, is.

Accreditation can:

+ Assure the efficiency and validity of processes

+ Ensure accuracy of measurements

+ Create assurance around innovation

+ Demonstrate technical competence

+ Prove impartiality

+ Deliver confidence

+ Gain commercial advantages

+ Increase international acceptance for import & export.

Accredited certification

+ Whilst the terms 'accreditation' and 'certification' are often used interchangeably, they are two closely related but distinct steps on the quality assurance ladder.

+ Accreditation is a rung further up the ladder, performing an oversight role that underpins the quality, impartiality and competence of the certification process.

+ Certification is an audit of whether an organisation, product or individual, conforms to the criteria laid out in a recognised standard or scheme, (ISO 9001 QMS).

+ Accreditation demonstrates to the marketplace that certification bodies are technically competent to audit and certify activity in accordance with the requirements of national and international standards and regulations.

"We see accreditation as a key pillar in upholding standards and improving trust in a rapidly changing world. Accreditation underpins the way we support our customers and provide certification."

Laura Fletcher - NQA Certification
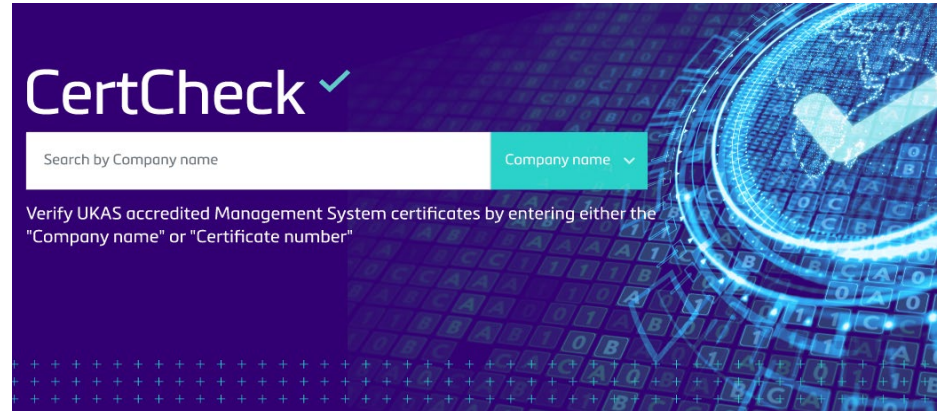
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UKAS CertCheck

Database of UKAS Accredited Certifications

www.certcheck.ukas.com

What is CertCheck?

Publicly accessible, free to use online database of certifications issued by UKAS Accredited Certification Bodies, such as:

+ ISO 9001 (Quality Management)

+ ISO 14001 (Environmental Management)

+ ISO 45001 (Health and Safety Management)

+ And many more...

CertCheck ✓

Search by Company name   Company name ⌄

Verify UKAS accredited Management System certificates by entering either the "Company name" or "Certificate number"

Facilitates verification of claims of UKAS Accredited Certification

Helps prevent fraudulent or misleading claims of Accredited Certification

Search results - details of organisation, scope and awarding certification body

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Benefits of CertCheck

+ End user benefits
- Free to use
- Easier & faster to verify accredited certification status
- Submit enquiries to Certification Bodies or UKAS where issues are identified
- Different account options available ie increasing number of searches / set up watch lists

+ Client benefits
- Confidence claiming accredited certification
- Reduced tender verification timescales
- Greater supply chain visibility

+ Certification Body benefits
- Access to generic market statistics
- Brand awareness

"This new service from UKAS will make it easier for businesses to ensure their suppliers are walking the walk when they talk the talk about holding accredited certification.

It's important that businesses and their suppliers meet the correct standards in the service or products they provide, and CertCheck will help them to verify just that."

Paul Scully, Business Minister

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System security overview

Data mining

    No lists can be downloaded

    Limitations on daily searching

    Searching requires certificate number or company name

Penetration prevention

    2millisecond Bot Protection

    2 Factor Authentication

    Regular PEN Testing

Additional assurance

    Suppliers hold ISO 27001 accredited certification

    UK-GDPR Compliant

    Data and backups stored on UK servers

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Use cases

Publicly accessible, free to use online database of certifications issued by accredited certification bodies.

CertCheck✓

UKAS

- **Supplier verification**
  1. Access CertCheck
  2. Search by organisations name or certification number
  3. Search returns details of organisation:
     - Standard(s)
     - Scope(s)
     - Section Scheme(s)
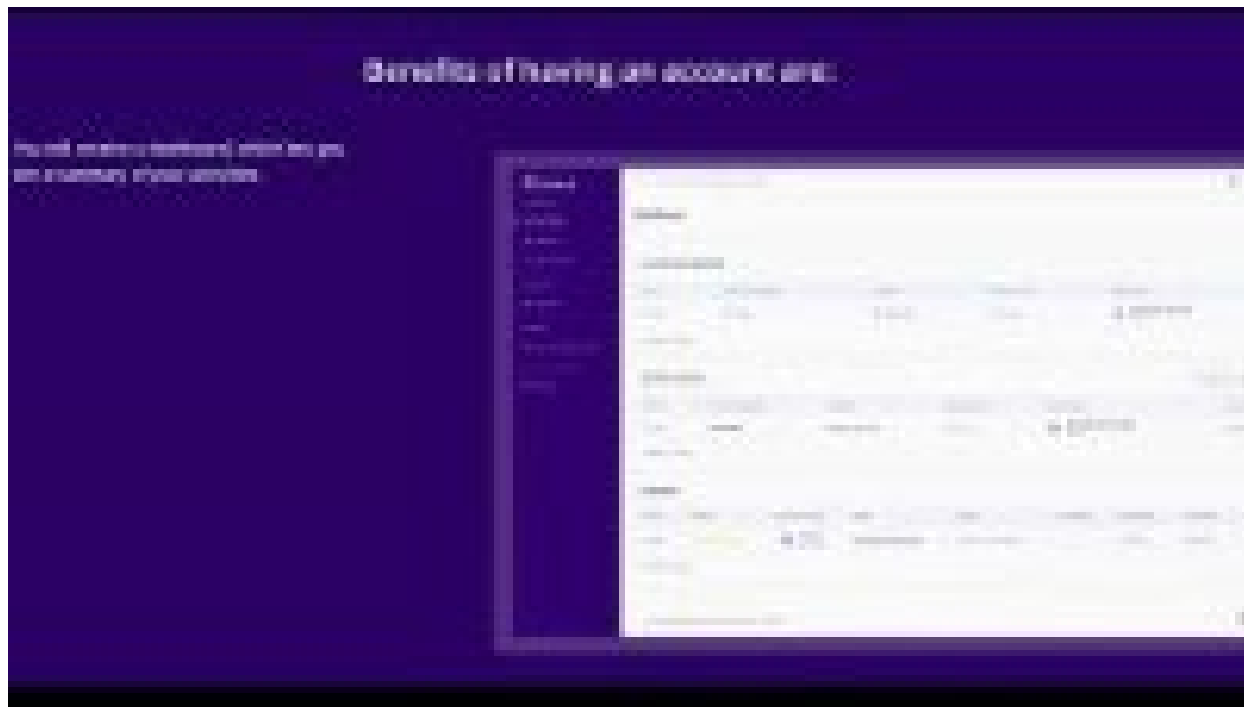   - Location(s)
     - Awarding certification body
- **Supply chain management**
  1. Set up watch lists
  2. Certification status changed
  3. Automatically notified of the change
- **Sharing credentials for tenders**
  1. QR codes available to share

Demonstration video

Summary

+ Live from 16th June 2022

+ **www.certcheck.ukas.com**

+ Publicly accessible, free to use online database of certifications issued by UKAS Accredited Certification Bodies

+ Facilitates verification of claims of UKAS accredited certification

+ Helps prevent fraudulent or misleading claims of accredited certification

+ Watch lists - automatic notification when certification status changes

Total confidence in accredited certification at the touch of a button.

CertCheck✓

👑 UKAS

👑 UKAS | A world of confidence

UKAS

A world of confidence

Any questions?

www.certcheck.ukas.com

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Quality 4.0: A Context For Exploration

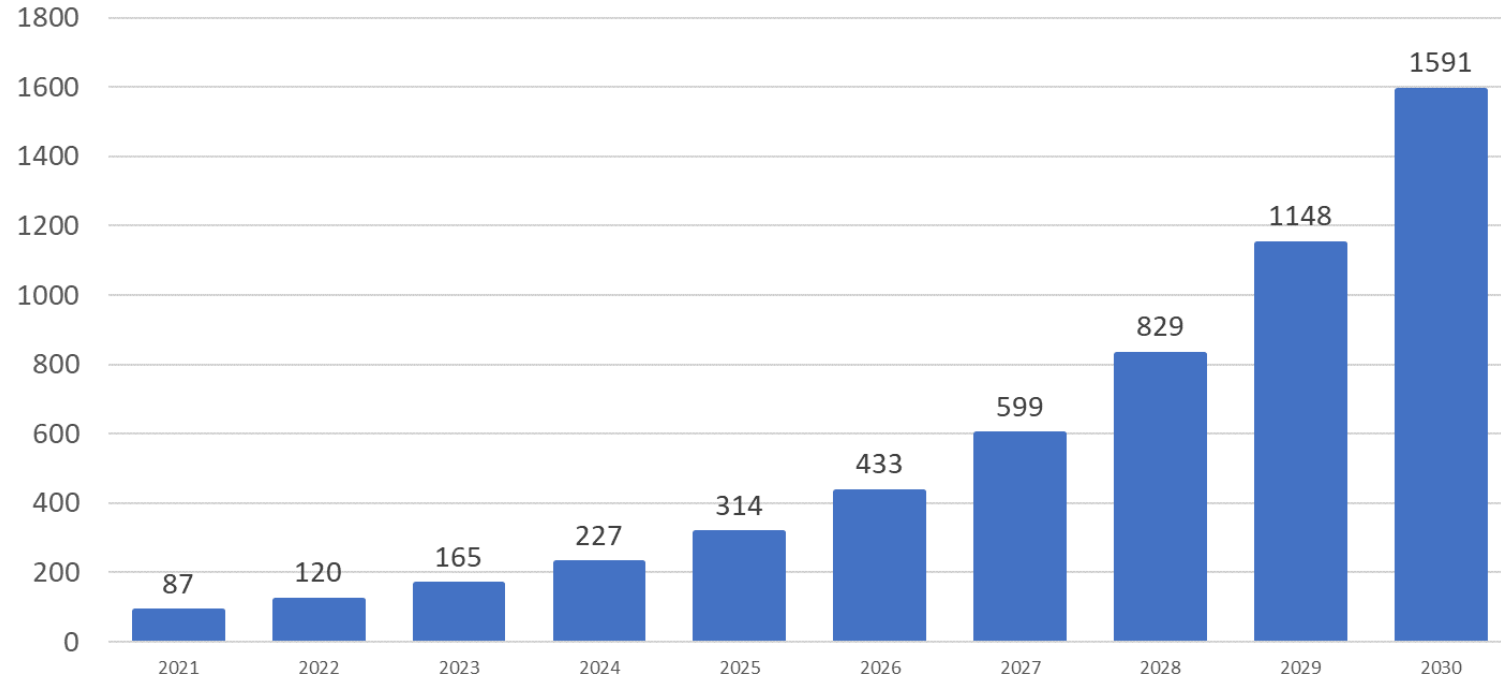Mike Turner

Head of Profession, The Chartered Quality Institute

Information Technology (IT) world-wide spend 2003 to 2023 (projected) $ billion
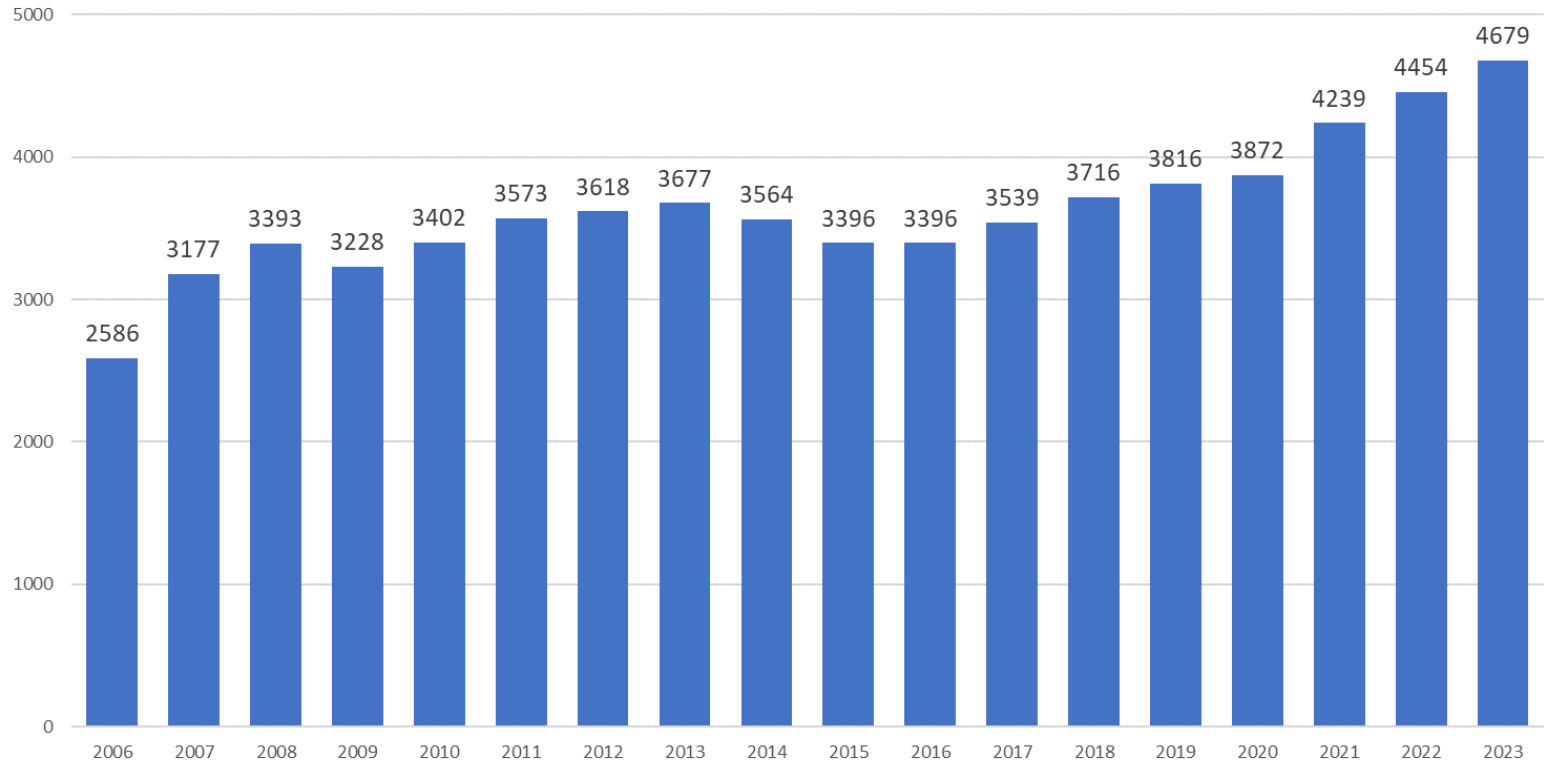
Source: Statista

Artificial Intelligence Market Size Growth Estimates, 2021 to 2030, $ billion

Source: Precedence Research reported on Globe Newswire

"Quality 4.0 is the leveraging of technology with people to improve the quality of an organisation, its products, its services and the outcomes it creates."
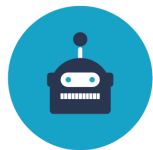
Co-creation of Value

Cybernetics

Data Value

Technology & Combined Intelligence

Cyber-Physical Systems

Transparency & Collaboration

Rapid Adaptive Learning

Mutual Trust

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Head band
Sleep, brain electrical activity

Glucose monitor
Blood sugar

Earplugs
Heart rate, respiration

Smart clothing
Heart rate, ECG, respiration, posture

Ring
Movement, heart rate, sleep, temperature

Wristband
Gait, heart rate, ECG, respiration, temperature, blood pressure, stress, sleep
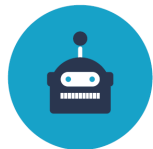
Shoe insoles or clip-on sensor
Cadence, balance

Source: The Economist May 7th 2022

Self-managed health

Data from an array of devices

Value beyond just managing patient health

The patient still needs to act

Changing the roles of healthcare professionals

Whole network integration

Fast evolution in diagnostics and prescription

If trust is broken, the device gets ditched

So, what could this all mean for management systems design?

Eight Q 4.0 Principles / QM Principle	Co-creation of value	Cybernetics	Data Value	Technology & Combined Intelligence	Cyber Physical Systems	Transparency & Collaboration	Rapid Adaptive Learning	Mutual Trust
Customer Focus								
Leadership								
Engagement of People								
Process Approach								
Improvement								
Evidence-Based Decision Making								
Relationship Management								

To what extent could each Q 4.0 principle influence or affect the embedding of the QM principles in the future?

Core – Fundamental

Direct – Tangible effect

Indirect – Some effect

C = Core, D = Direct, I = Indirect

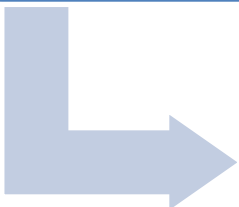| Quality Management Principle/Aspect of Q4.0 - Relationship		Q 4.0 Principle of Co-creation of value
		Customers and society are constantly redefining the value they require, and how and where they desire to consume it. Customer value co-creation is increasingly through digital servitization
The principle of Customer Focus		
Statement (of the principle)	The primary focus of quality management is to **meet customer requirements** and to strive to **exceed customer expectations**	**Core because: How customers and society define value will inevitably influence their requirements and expectations**
Rationale (of this principle and its relationship with aspect of Q4.0)	Sustained success is achieved when an organization attracts and retains the confidence of customers and other interested parties. **Every aspect of customer interaction provides an opportunity to create more value** for the customer. Understanding current and future needs of customers and other interested parties contributes to sustained success of the organization	

Eight Q 4.0 Principles / QM Principle	Co-creation of value	Cybernetics	Data Value	Technology & Combined Intelligence	Cyber Physical Systems	Transparency & Collaboration	Rapid Adaptive Learning	Mutual Trust
Customer Focus	C	I	D	I	I	D	D	D
Leadership	D	I	D	I	I	D	D	C
Engagement of People	C	D	I	D	D	D	D	C
Process Approach	D	C	D	D	D	D	D	D
Improvement	D	D	D	D	D	D	C	D
Evidence-Based Decision Making	I	D	C	D	D	I	D	D
Relationship Management	D	D	D	D	D	D	I	C

C = Core, D = Direct, I = Indirect

Understand the Q4.0 principles

- Co-creation of Value
- Cybernetics
- Data Value
- Technology & Combined Intelligence
- Cyber-Physical Systems
- Transparency & Collaboration
- Rapid Adaptive Learning
- Mutual Trust

Use them to look at QMS with a fresh perspective

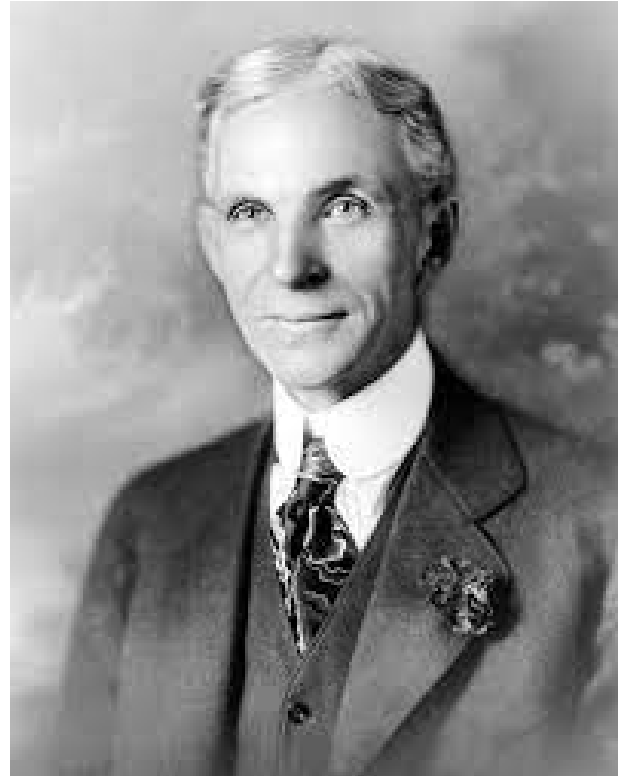| Eight Q 4.0 Principles / QM Principle	Co-creation of value	Cybernetics	Data Value	Technology & Combined Intelligence	Cyber Physical Systems	Transparency & Collaboration	Rapid Adaptive Learning	Mutual Trust
Customer Focus	C	I	D	I	I	D	D	D
Leadership	D	I	D	I	I	D	D	C
Engagement of People	C	D	I	D	D	D	D	C
Process Approach	D	C	D	D	D	D	D	D
Improvement	D	D	D	D	D	D	C	D
Evidence-Based Decision Making	I	D	C	D	D	I	D	D
Relationship Management	D	D	D	D	D	D	I	C

Identify areas for development or improvement

There appears to be no recognised "playbook" for implementing Q4.0

Plan Action Success

"Getting ready.

Getting prepared.

Before everything else,

get ready."

AGENDA

TIME	TOPIC	SPEAKER
10:30 - 11:00	Business Update	Nick Wright, NQA Managing Director
11:00 - 11:30	Industry Insights	Laura Fletcher, NQA Commercial Director
11:30 - 12:00	Sustainability Sector Update	Amber Dixon, NQA Sustainability Assurance Manager
12:00 - 13:00	Lunch & Networking	
13:00 - 13:30	UKAS CertCheck – A Database of Accredited Certification	Jeff Ruddle, UKAS Strategic Development Director
13:30 - 14:00	Quality 4.0: A Context for Exploration	Mike Turner, CQI Head of Profession
14:00 - 14:30	ISO 27001:2022 Transition Update	James Keenan, NQA Information Security Assurance Manager
14:30 - 15:00	Open Q&A	NQA

THE HISTORY OF ISO 27001

ISO 27001:2013
Information technology · Security techniques · Information security management systems · Requirements

ISO 27001:2022
RELEASED 25Th OCTOBER

BS 7799:1995
First published by BSI and written by UK Gov Department for Trade and Industry

1995

ISO 17799:2000
Information technology · Code of practice for information security management

ISO 27017:2015
Information technology · Security techniques · Code of practice for information security controls based on ISO/IEC 27002 for cloud services

ISO 27701:2019
Security techniques · Extension to ISO/IEC 27001 and ISO/IEC 27002 for privacy information management · Requirements and guidelines

Transition Period (3 Years)

2025

ISO 27001:2005
Information technology · Security techniques · Information security management systems · Requirements

ISO 27018:2019
Information technology · Security techniques · Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors

ISO 27002:2021
Updated controls · Information security, cybersecurity and privacy protection · Information security controls

nqa.
NEVER STOP IMPROVING

CORE THEMES OF CHANGES IN 2022

Movement towards a framework rather than prescribed standard

ISO 27001:2022 - Information security, cybersecurity and privacy protection - Information security management system - Requirements

Organisation	People	Physical	Technology
Ensure organisational governance/framework is in place and exercised to identify, assess and continually protect our assets	• There is no substitute for a security aware workforce. • Insider threat is real, accidental, coerced or deliberate	Understand assets, the risks associated with them and protect these assets using layered controls	Focus on implementation of automated (rules based) controls to compliment the above control groups

HEADLINE EXPECTATIONS

1 CLOUD MIGRATION

- Processes for acquisition, use, management and exit from cloud services should be established in accordance with the organisation's information security requirements.

- To specify and manage information security for the use of cloud services.

- Understand and address risks associated with cloud storage/services.

2 MONITORING ACTIVITIES

- Networks, systems and applications should be monitored for anomalous behaviour and appropriate actions taken to evaluate potential information security incidents.

- To detect anomalous behaviour and potential information security incidents.

- Horizon Scanning and understanding the norm vs the abnormal.

3 THREAT INTELLIGENCE

- Information relating to information security threats should be collected and analysed to produce threat intelligence.

- To provide awareness of the organization's threat environment so that the appropriate mitigation actions can be taken.

- Allow risk assessed decision making when determining security control measures

IMPACT ON ISMS

RISK ASSESSMENT & TREATMENT

Risk assessments will need to be reviewed:

ISO 27001: Clause 8.2
The organisation shall perform information security risk assessments at planned intervals or when significant changes are proposed or occur.

SoA and risk treatment plan will need to be reviewed:

ISO 27001: Clause 6.1.3

b) Determine all controls that are necessary to implement the information security risk treatment option(s) chosen

c) Compare the controls determined in 6.1.3 b) with those in Annex A and verify that no necessary controls have been omitted

d) Produce a statement of applicability

e) Formulate an information security risk treatment plan

STATEMENT OF APPLICABILITY

- ➤ May be remapped

- ➤ Operational attributes can help

#Governance	A.6 Organisation of information security
#Asset_management	A.8 Asset management
#Information_protection	
#Human_resource_security	A.7 Human resources security
#Physical_security	A.11 Physical and environmental security
#System_and_network_security	A.13 Communications security
#Application_security	A.14 Acquisition, development and maintenance
#Secure_configuration	
#Identity_and_access_management	A.9 Access control
#Threat_and_vulnerability	
#Continuity	A.17 Business continuity
#Supplier_relationships_security	A.15 Supplier relationships
#Legal_and_compliance	A.18 Compliance
#Information_security_event_management	A.16 Incident management
#Information_security_assurance	

TIMELINE TBC

Transition period begins

All current existing certificates to ISO 27001:2013 will expire three years from the last day of the month of the release and publication of the updated version of ISO 27001.

Transition period ends

Certificates for ISO 27001:2013 will no longer be valid

2022　　　　TBC　　　　TBC　　　　2025

CB's must cease conducting initial and recertification audits. As such, all initial and recertification audits occurring after this date must be conducted against the updated version.

Any remaining transition audits should be completed (allowing suitable time for corrective actions and certificates to be issued).

FUTUREPROOF WITH ISO 27001:2022

- **Recognises changing environment of risks and associated threats**

- **Focusses on future proofing the business by providing an internationally recognised framework**

- **Flexible to respect individual businesses, objectives, priorities and risks**

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