



YOUR
GLOBAL
CERTIFICATION
BODY





AVERAGE
CUSTOMER
PARTNERSHIP

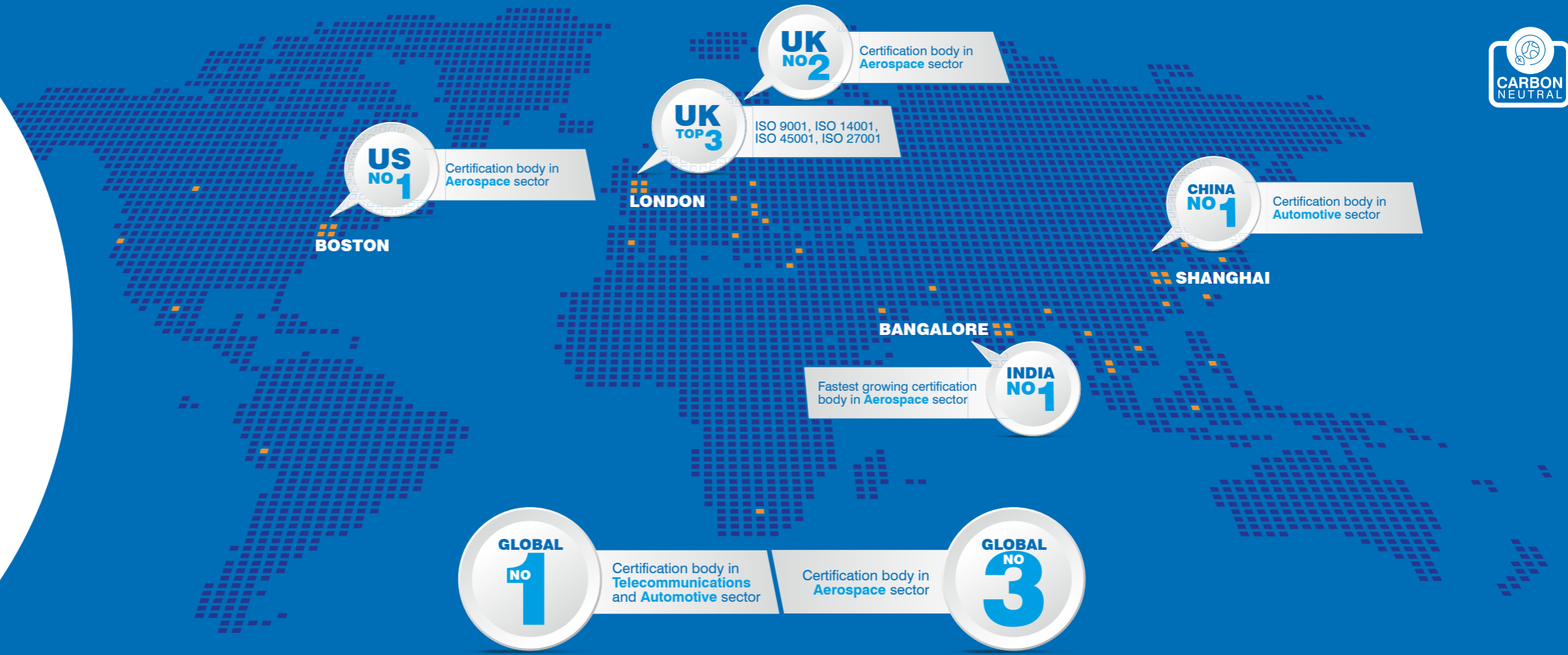


OPERATING
COUNTRIES

100%
ALL INCLUSIVE
— FEES —



53,000
CERTIFICATES
GLOBALLY



**US
NO 1**

Certification body in
Aerospace sector

**UK
TOP 3**

ISO 9001, ISO 14001,
ISO 45001, ISO 27001

**UK
NO 2**

Certification body in
Aerospace sector

**CHINA
NO 1**

Certification body in
Automotive sector

**INDIA
NO 1**

Fastest growing certification
body in Aerospace sector

**GLOBAL
NO 1**

Certification body in
Telecommunications
and Automotive sector

**GLOBAL
NO 3**

Certification body in
Aerospace sector

WELCOME TO NQA.

AN INTRODUCTION BY OUR PRESIDENT, **KEVIN BEARD**



Welcome to NQA - an organisation that embraces change and the opportunity to continually improve.

Every business can improve. That's what we believe at NQA and it's what we're here to achieve. Our certification and training services enable businesses to implement change and build for future success.

We understand the challenges your business faces on a daily basis. It takes passion, commitment and hard work to make a company succeed. We focus on understanding our customers and learning about their ambitions.

We help organisations of all sizes perform better and build on these improvements year on year. We don't make products, we make them better, so we help our customers help their customers. Our core values reflect what is truly important to us as a business. They are the foundation of our company culture. As we grow, we want to maintain these values so that we can preserve what is special about our company.

We look forward to supporting your company and hope this marks the beginning of a strong partnership.



ABOUT US

We provide accredited certification, training and support services to help organisations improve their processes, performance, products and services.

We specialise in management systems certification for:

QUALITY



AEROSPACE



AUTOMOTIVE



ENVIRONMENT



ENERGY



HEALTH AND SAFETY



INFORMATION SECURITY



FOOD SAFETY



RISK MANAGEMENT



SUSTAINABILITY



OUR VALUES

Our values are focused on customer service and integrity.

We are committed to supporting each of our clients on a day-to-day basis to ensure that they get the best service possible and implement the best management systems available.

Our values are at the core of every action, move and decision we make. We believe in:

- Quality customer service.
- Respect for the individual.
- Organisational integrity.
- Stewardship to stakeholders.
- Embrace and drive change.
- One enterprise.
- The best people make the best teams.
- Personal and corporate growth.

OUR STORY.

Our story began in the UK in 1988. National Quality Assurance, now more commonly known as NQA, was formed by NICEIC, to ensure that the UK market place adopted the best practice of management systems.

Fast forward to 2024 and NQA is now part of Element Materials Technologies, a global provider of Testing, Inspection, and Certification (TIC) services on a wide range of products, materials, processes and services.

With this partnership, we are able to help our customers deliver products and services that are safe, compliant and trustworthy **making tomorrow safer than today.**

NQA provides accredited certification, training and support to help you improve processes, performance and products and services. We have issued over 50,000 certificates to clients in over 90 countries.

We help organisations of all sizes perform better, and we make sure that these improvements continue year in, year out.

OUR APPROACH

NQA strives to play its part in improving every business that chooses us as their certification body, and by doing so with the best customer experience imaginable.

This is our intrinsic company belief and sets us apart from all others in the industry.

Our focus is to make certification as simple as possible, and to provide our expertise to you in the most helpful, proactive way.

Our process is constructive rather than obstructive, as we see our relationship with our clients as a lot more than a typical annual visit.

This is why the majority of our clients are with us for over 10 years, deciding to gain certification for many more standards than they first believed they could.

WHY CHOOSE US?

- We'll find you the right certification structure that suits your organisation, which is flexible enough to remain relevant as your business diversifies and grows.
- We ensure that all of our auditors have the highest of knowledge not just in the specific standards but also within the industry that they audit.
- We aim to provide continuity of auditor where possible to ensure the consistency of your certification programme.
- We are a globally recognised brand.
- We open doors for future business growth.
- We link you to similar organisations or potential business partners across the globe.
- We have strong elements of technical knowledge and believe in upholding integrity.



“ We very much value the knowledge of the NQA auditors. ”

JAGUAR LAND ROVER
ISO 45001



ACCREDITATION.

Accreditation is an independent assessment that ensures certification bodies have the technical competence and impartiality to deliver credible certification services.

This is essential to building confidence and trust in certification. Accredited certification ensures that the certification service you are receiving is not only impartial, but trustworthy, value added and recognised internationally.

Why accreditation?

We believe in the impartiality of an auditor, the integrity of an audit and the rigour of the certification process. That's why it's our policy to offer accredited certification wherever possible.

Where accredited certification is not possible, we apply these same values and principles to the auditing process to ensure you get a consistent, impartial and value added audit approach at all times.

We are regularly and rigorously assessed against ISO 17021 - the international standard that ensures our competence, impartiality and performance capability as a certification body, as well as ISO 17029, which certifies the competence, consistent operation and impartiality of certification bodies like NQA.

OUR ACCREDITATIONS INCLUDE:

- **UKAS** - the United Kingdom Accreditation Service for which we have one of the widest scopes of accreditation covering most economic sectors.
- **ANAB** - the ANSI-ASQ National Accreditation Board in the USA.
- **CNAS** - the Chinese National Accreditation Service for conformity assessment. They are also an IAF co-signatory.
- **DAC** - the Dubai Accreditation Department is the official body in the Emirate of Dubai responsible for assessing and accrediting the competence of organisations in the field of certification of management systems.
- **IATF** - the International Automotive Task Force for the provision of certification against IATF 16949 (Automotive Quality Management).
- **Accredia** - the sole national accreditation body appointed by the Italian government.

QUALITY.

ISO 9001 is defined as the internationally recognised standard for Quality Management Systems (QMS). It is the most widely used QMS standard in the world, with over one million certificates issued to organisations in 178 countries.



“ Consolidating our key management systems with NQA has allowed our SME business to reinforce our foundations, ensuring we strive to improve our multisite operational effectiveness and build a reputation that services our clients’ requirements, whilst maintaining a flexible and adaptive approach. ”



ISO 9001

ISO 9001 is the internationally recognised standard for Quality Management Systems (QMS). This standard is designed to provide the basis for effective processes and operative people to deliver a successful product or service time after time.

If you want your operation to thrive, your potential consumer base must be confident that the goods or services you offer meet or exceed expected standards. ISO 9001 is a quick and easy way for potential consumers to see if your company has put the time and effort into making sure your product or service is the best it can possibly be.

BENEFITS OF ISO 9001

- Implement best practices to drive customer satisfaction.
- Win more business.
- Reduce costs of delivery.
- Build a sustainable business.
- Work effectively with stakeholders and your supply chain.



AEROSPACE.

We are one of the world's leading certification bodies for the aviation and aerospace industry serving Lockheed, Boeing, Raytheon, NASA, Cobham and many more.

“ NQA has always met and exceeded our expectations over the last 30 years. It's difficult putting new processes and robust systems in place, but the NQA assessors always take a pragmatic, engaging, and supportive approach to auditing. ”

MOYOLA
Precision Engineering

AS9100/AS9110/AS9120

AS9100 is for organisations that design and manufacture products for the aerospace industry, including parts, components and assemblies.

AS9110 is for repair stations and is based on AS9100, but adds specific requirements that are critical for the maintenance of commercial, private, and military aircrafts. AS9110 is delivered in the UK with ANAB accreditation and AS9100 and AS9120 are delivered in the UK with UKAS accreditation.

AS9120 is for stockists and distributors of parts to manufacturers that supply the aerospace industry. This standard addresses the chain of custody, traceability, stock control and availability of records.

BENEFITS OF AS9100/AS9110/AS9120

- Reduce the risk of product or service faults.
- Reduce the risk of fatal failures.
- Demonstrate effective quality management to achieve a license to trade.
- Help you to get listed on the Online Supplier Information System (OASIS) database.
- Continually improve your service.
- Increase your opportunities and international growth.

AUTOMOTIVE.

We are one of the leading automotive sector certification bodies for IATF 16949 in China and have global experience across the automotive supply chain.



IATF 16949

IATF 16949 was jointly developed by The International Automotive Task Force (IATF) members and submitted to the International Organization for Standardization (ISO) for approval and publication. IATF 16949 emphasises the development of a process-oriented quality management system that provides for: continual improvement, defect prevention, reduction of variation and waste in the supply chain specifically in the automotive industry. The goal is to meet customer requirements efficiently and effectively.

BENEFITS OF IATF 16949

- Helps you to get recognised as a world-class automotive supplier.
- Can integrate with other management system standards.
- Bring in quality and continual improvement.
- Mitigate risk and improve opportunity management of risk-based thinking.

“

I have had the pleasure of working with NQA for nearly 12 years across multiple sites within the UK and Europe for certification to: IATF 16949, ISO 9001, ISO 14001, ISO 45001. I can honestly say NQA are a professional and knowledgeable organisation who provide great service and support to AI Ltd.



”



ENVIRONMENT.

Nearly any business can benefit from achieving certification to ISO 14001: Environmental Management Systems (EMS). The certification is broad enough to offer significant benefits to organisations in any industry or sector, while still providing a specific framework for implementing relevant sustainable practices.

ISO 14001

The principal management system standard that specifies the requirements for the formulation and maintenance of an EMS. This helps to control an organisation's environmental aspects, reduce impacts and ensure legal compliance.



We chose NQA due to its reputation for providing companies with credible accreditations recognised industry-wide.



BENEFITS OF ISO 14001

- Improve environmental management.
- Can help you to meet the regulatory challenges of the future.
- Reduce operating costs.
- Improve stakeholder relationships.
- Improve business credentials.
- Can help to win more business.

ENERGY.

The energy industry is a crucial sector in many modern economies. Growing demand, technological innovations, high competition and effective supply chains will continue shaping the energy sector. Energy companies will need to keep up with these changes to stay ahead.



ISO 50001

This standard provides the most robust framework for optimising energy efficiency in both public and private sector organisations.

Effective energy management isn't just good for business, it is now a requirement.

ISO 50001 builds on the requirements of ISO 14001. It can be awarded separately on its own merit or as an integrated management system.

BENEFITS OF ISO 50001

- Reduced operating costs.
- Improved energy efficiency.
- Reduced carbon footprint.
- Helps you to understand how statutory and regulatory requirements can impact your organisation.
- Enhances your business.

“ From the start, we were very clear about what we wanted to achieve and NQA worked to support our aims and values. After long discussions we were confident that we could work together to achieve our objectives. ”

COSTA



SUSTAINABILITY.

We provide independent certification, verification and training for a range of Environmental, Social and Governance (ESG) standards. We help businesses ensure their sustainability claims are accurate, robust and credible; from achieving carbon neutrality to improving your corporate social responsibility.

ISO 14064-1 GHG Inventory Verification

Greenhouse Gas (GHG) Inventory Verification helps to ensure that an organisation's carbon footprint calculation is accurate, thorough and developed in accordance with ISO 14064-1.

A verified GHG Inventory verification with NQA will protect your organisation against claims of greenwashing and ensure you're ready for the net zero commitments made by international governments.

PAS 2060, ISO 14068-1 Carbon Neutrality Verification

Many companies have a goal of achieving carbon neutrality in their bid to future net zero ambitions.

Both PAS 2060 and ISO 14068-1 are internationally recognised standards that help companies demonstrate carbon neutrality. This can improve performance at bidding processes and support requirements at stakeholder and regulatory levels.

WIDER SUSTAINABILITY SERVICES

There are always new standards in sustainability that support organisational needs and demands.

From Sustainable Events (ISO 20121) to Social Responsibility (ISO 26000,) PAS 2080 (Carbon in Infrastructure) and beyond, we are at the forefront of sustainability standards for businesses like yours.

“ We had prepared our greenhouse gas calculations but wanted independent verification that we had done things correctly. ”



HEALTH & SAFETY.

ISO 45001 is the world's international standard for occupational health and safety, issued to protect employees and visitors from work-related accidents and diseases.



ISO 45001

ISO 45001 provides a framework for the effective management of Occupational Health and Safety including all aspects of risk management and legal compliance. It addresses occupational health and safety rather than any specific product safety matters.

BENEFITS OF ISO 45001

- Creates a good working condition across your organisation.
- Identify hazards and put controls in place to manage them.
- Reduce workplace accidents and illness to cut related costs and downtime.
- Improve business credentials.
- Demonstrate compliance to customers and suppliers.

ISO 45003

Health and safety isn't just physical, which is why NQA also offers ISO 45003, a standard dedicated to psychological health and safety at work, which will demonstrate your business is doing everything it can for the wellbeing of your staff.



“ Although we were carrying out internal audits, we were only auditing to our own standards. The advantage is that we are now audited to agreed standards that allow us to strive for best practice as well as benchmarking ourselves against other companies. ”





“ We have a long relationship with NQA, having started our journey in 2002 with our first certification, ISO 9001. Since then, we have added ISO 14001, ISO 45001 and ISO 27001. ”

SHREDALL | SDS
Group

Our services will help you to manage the ongoing development of technology and mitigate the risk associated with data and information.



INFORMATION SECURITY.

ISO 27001

This standard provides a framework for Information Security Management Systems (ISMS) that enables the continued accessibility, confidentiality and integrity of information as well as legal compliance.

ISO 20000-1

This standard is designed to help organisations deliver effective managed IT services to customers and maintain those standards over time. It helps organisations efficiently deliver quality IT Service Management through a comprehensive process approach.

ISO 27701

This standard provides guidance for organisations looking to support compliance with GDPR and other data privacy requirements. It's a great way of demonstrating to customers, external stakeholders and internal stakeholders that effective systems are in place to support compliance to GDPR and other privacy legislations.

ISO 27017

This standard is an extension and provides additional security controls for cloud service providers and for cloud service customers.

ISO 27018

ISO 27018 is for the protection of personally identifiable information: a code of practice for cloud service providers who process this data for their customers.

An organisation implementing these extensions would select the relevant controls for their individual circumstances.

BENEFITS OF THESE STANDARDS:

- Secure data in a correct manner.
- Increase customer satisfaction.
- Improve business continuity.
- Improved risk management.

FOOD SAFETY.

NQA has significant experience providing support services to the food sector and is ideally positioned to help organisations implement industry best practices.



ISO 22000

ISO 22000 combines and supplements the core elements of ISO 9001 and HACCP to provide an effective framework for the development, implementation, monitorisation and continual improvement of a documented Food Safety Management System (FSMS) within the context of the organisation's overall business risks.

GMP

GMP (Good Manufacturing Practices) establishes the operational conditions and requirements necessary to ensure hygiene throughout the food chain and for the production thereof.

FSSC 22000

Food Safety System Certification has been developed in response to customer demands for a recognisable standard against which a food safety management system can be audited and certificated.

HACCP

Hazard Analysis and Critical Control Points (HACCP) is the most internationally recognised system based on production of safe food from a preventative approach. A HACCP-based system is a legal requirement in several countries, including USA and UAE, at all levels of the food chain, with the exception of primary production.

“ Gaining ISO 22000 certification with NQA highlights our commitment and focus on providing high quality products to our customers which in turn offers confidence in our product range and the quality systems we have in place.





Management systems can ensure that information resilience and risk mitigation is a focal point of corporate strategy as well as becoming a part of everyday business practice.



RISK MANAGEMENT.

ISO 55001

Assets can be a competitive advantage or can drain your organisation's resources. That's why it is important to manage your assets effectively. ISO 55001 is especially relevant in industries that are capital intensive, have significant physical assets to manage and have high fixed costs. This can include utilities, heavy and light manufacturing, distribution, construction, property management and transportation.

ISO 44001

ISO 44001 involves a structured approach to sharing resources, experience and skills supported by a method for creating, delivering and ending relationships. Implementing this standard can help you with collaborative working and relationship management.

ISO 22301

This standard provides a practical framework for setting up and managing an effective business continuity management system. This aims to safeguard it from a wide range of potential threats and disruptions including: technology failure, sudden loss of critical resources, natural disasters, terrorist attacks and other emergency situations.

Competence Management System Certification (CMS)

Developed by Energy & Utility Skills, CMS enables operators to demonstrate technical competent management of their permitted activities. It can be used in any industry for the management of their environment permit, as required by the Environmental Permitting (England and Wales) Regulations 2016 and in Scotland, by the Environmental Protection Act 1990.



We are proud to have been certified towards a number of management systems with NQA, in particular ISO 22301. The speed we've been able to establish these within our operations is phenomenal. We couldn't have done this without NQA. They understood our ambition and pulled out all the stops to help us get there.





TRAINING.

We can help you improve both your personal and professional skills by offering a comprehensive range of learning and development services. These are designed to give you the skills to implement, audit and manage effective systems across a range of standards.

FLEXIBLE LEARNING

We offer complete flexibility with our training courses, from e-learning courses to be completed in your own time, to public courses where you can meet delegates from other companies, or in-house training provided specifically for your organisation at a venue of your choice.

TAKING YOU FURTHER

All of our courses are CPD (Continual Professional Development) certified. We also offer many courses that are independently certified by IRCA (International Register of Certificated Auditors).

QUALITY TUITION

We only work with tutors qualified to the highest level and who have real world experience to share with you.

Our monthly calendar of live webinars cover every topic you need to help your business succeed, from ISO standards to transitions, auditing techniques and industry-specific updates.

Our essential e-Learning is included for all of our clients, no matter their size or number of standards held with NQA.

“ Great course. As a beginner, it went through everything in good detail.

Integrated Water Services

The course took out the technical fears of ISO 27001 and increased my understanding of the requirements.

Corporate Health Ireland

The tutor's delivery of the training was clear, easy to understand and there was ample opportunity to ask questions.

Thurston Group

Course content and delivery were well tailored to the small group, making it much more relevant and interesting.

InfraLogics

”



Our Associate Partner Programme (APP) aims to support your business. By working closely together, we'll improve technical skills, brand awareness, communication and generate more leads.

ASSOCIATE PARTNER PROGRAMME (APP)

As an accredited certification body, NQA has to remain impartial at all times and therefore cannot provide consultancy services.

In order to support our clients with all of their needs, NQA partners with reputable consultants across the globe, who can assist our clients further with standard implementation and management system best practices.

LOOKING FOR A CONSULTANT?

NQA has an Associate Partner Programme (APP) of consultants with a proven track record of management system implementation and successful certification of their clients.

We can provide you with the details of professional consultants that can meet your requirements for you to contact directly.

ARE YOU A CONSULTANT?

If you offer consultancy services to clients for ISO management systems, we would love to partner with you to help support both our clients and your business. Our Associate Partner Programme offers many benefits to support you and your clients.

Get in touch with APP@nqa.com to find out more

CLIENTS WE WORK WITH.

NQA works with a number of clients, both globally and locally. From single standard to integrated management system clients or from single site organisations to multisite multinational corporations. NQA is able to understand, service and support each individual client.

We've helped thousands of businesses from a wide range of sectors improve their management systems and business performance through certification. We have over 43,000 active certificates.

Here's a selection of clients we've worked with and the benefits they've gained.

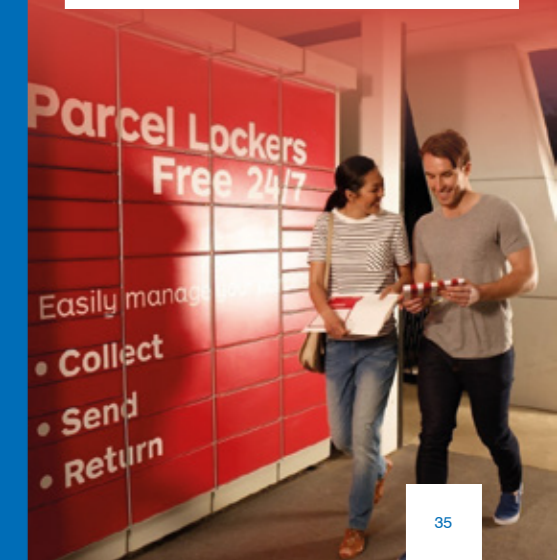


NQA'S PRICE PROMISE.

Here at NQA we are committed to expressing and delivering our values through a premium service to every single client. Unlike most certification bodies, NQA provides every client one clear, concise and all-inclusive price, which reflects our core values of technical accuracy and excellent customer service.

- | | |
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| ✓ We will provide all-inclusive and transparent prices. | ✗ We don't charge travel and expenses for audits in the UK. |
| ✓ We will deliver excellent customer service. | ✗ We don't charge hidden costs like certification fees or admin fees. |
| ✓ We will provide added value through our audits and reports. | ✗ We don't increase audit time for transitions unless necessary. |
| ✓ We will ensure our auditors are technically competent for your industry. | ✗ We don't require a mandatory gap analysis audit prior to transition. |
| ✓ We will provide FOC transition support material. | ✗ We don't charge premium prices. |

“ NQA appealed to APG due to their international reach, working with both smaller businesses and multinationals. ”



NEVER STOP IMPROVING.



Start your journey today

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